



## ALCOCARE™ WORLD-CLASS SERVICE AND SUPPORT FROM ALCOLIZER

Alcohol breath test units are a critical component in ensuring the health and safety of company personnel and site visitors. Workplace Health and Safety is considered a vital business component with no room for compromise.

Alcolizer Technology is the leading provider of breath test units to Police and Industry across Australia. We back our industry leading products with a world-class service and support plan - AlcoCARE™.

AlcoCARE™ is a customer support service that provides fast, professional product and technical support for all your Alcolizer products, either on-site or through our efficient return-to-base calibration and support service centre network.

### SERVICE AND SUPPORT FROM THE ORIGINAL EQUIPMENT MANUFACTURER

In-depth product expertise and competence are key components in providing service and support for critical breath testing units. As the original equipment manufacturer (OEM), Alcolizer have access to the engineers who design and develop each instrument. Through our network of factory certified and trained technicians, we can keep your instruments up-to-date by performing service procedures that have been approved by the original design team. With direct access to the research and development and manufacturing teams, our technical staff are regarded as the best in Australia. We are proud to be ISO9001 accredited. This certification for Quality Assurance is a guarantee that Alcolizer will continue to supply first class service and support to valued customers worldwide.



### FEATURES

- Back to base service
- On-site field service
- Lifetime warranty recovery
- Latest upgrades
- Online support
- Technical support
- Training and education
- Trade-in and rental options
- AlcoCONNECT™ - Industry productivity tools

### BENEFITS

- OEM repair and calibration
- Factory trained technicians
- ISO 9001 certified
- Australian Standard compliance guaranteed
- Unique lifetime warranty options
- Instrument designed, manufactured and calibrated by Alcolizer

### OPTIONS

- ALCOCARE™ STANDARD
- ALCOCARE™ PREMIUM
- ALCOCARE™ UPTIME



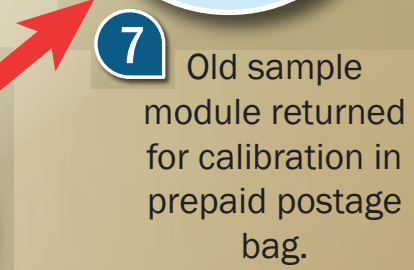
Competitive rental options.



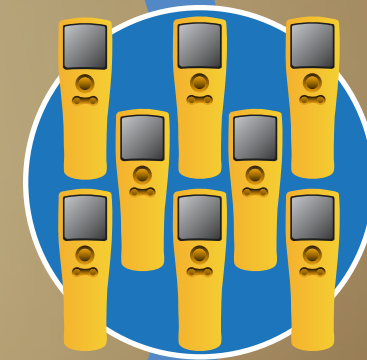
Competitive rental options.



**ALCOCARE™ UPTIME**  
Maximum instrument availability when time is money.



**1** Sample module calibration due.



Book and pay for your calibration online



## ALCOCARE™ STANDARD

AlcoCARE™ STANDARD is designed for the cost-conscious customer. This option provides a standard service, excludes the lifetime warranty option, with the customer paying for travel/shipping, parts and gas. This option is targeted towards the WM3 and WM4 users, but available to all.

## ALCOCARE™ PREMIUM

### DEDICATED FACTORY SERVICE AND SUPPORT

AlcoCARE™ PREMIUM is a high quality, flexible service and support plan for all Alcolizer designed and manufactured products. Service is delivered only by factory-certified technicians in our dedicated national centre network.

Service components vary by instrument model but typically include a calibration, complete service overhaul including a clean of mechanical components, inspection and replacement of consumable components, realignment of mechanical components, and implementation of any technical upgrades to hardware since the last service intervention.

For machines serviced in Alcolizer's factory, authorised technicians will gladly answer any questions owners may have in relation to the standard use of their equipment.



## ALCOCARE™ UPTIME

### WHEN INSTRUMENT DOWNTIME IS SIMPLY NOT AN OPTION

AlcoCARE™ UPTIME is designed for those who need service on-site, with Alcolizer coming to the instrument that needs attention. Products available under this program include the WM3, WM4 and LE5.

### PATENTED TECHNOLOGY

The UPTIME service involves patented technology utilising our leading-edge LE5 breath tester, meaning your instrument never leaves your site.

Fast, accurate and reliable instrument calibration is carried out in less than one minute with our unique sample module replacement system.

When time is money and your instrument uptime is critical, choose AlcoCARE™ UPTIME.

## LIFETIME WARRANTY OPTIONS

Alcolizer's precision design and manufacturing involves instruments being maintained correctly, by factory trained technicians using original parts – to ensure instruments are robust and reliable even in the harshest operating environments.

AlcoCARE™ provides a unique lifetime warranty on selected instruments:

- Wall Mount 3 Series
- Wall Mount 4 Series
- Hand Held 3 Series
- LE5 replacement module

Ask your sales specialist or local service technician for details and conditions.

## NEVER COMPROMISE YOUR HEALTH AND SAFETY PROGRAMS

In today's fast moving, safety conscious world, service and support programs need to evolve to remain as truly relevant, forward thinking solutions. The team at Alcolizer provide world-class customer service and support. Our dedication to building lasting relationships and high-quality services and products makes Alcolizer Technology the worlds' most trusted manufacturer of Alcohol breath testing equipment.

**Alcolizer**  
technology



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